



Shipping & Mailing
Outbound and Inbound Package Management

SendSuite Xpress & Ascent

What's New in SendSuite Xpress 3.20 & Ascent 10.20

IMPORTANT

You must be at SendSuite Xpress v3.10/Ascent v10.10 to perform this update.

- All carrier manifests except POS, POM, and PON should be Closed and Printed.
- Carrier manifests for POS, POM, and PON should be Closed, Printed, and Opened for a New Day.

UPS Updates

- UPS Service Rebranding – Next Day Air Early A.M. has been rebranded to Next Day Air Early and will be reflected throughout the Setup and Processing screens, labels, manifest, and reports.
- UPS July 2018 Rate Update – The following changes will take effect on July 8th, 2018:
 - Large Package surcharge for any U.S. Domestic Package delivered to a residential address will be \$90.
 - The additional handling surcharge for any U.S. domestic package exceeding 70 pounds in actual weight will be \$19.00
- UPS Cargo Aircraft Only (CAO) – Hazardous Materials shipments cannot be processed unless there is a CAO dangerous goods contract with UPS. An error will be raised if a contract does not exist. Contact UPS to secure a CAO contract, if needed. See section 2.3 of the readme for further details.
- Commercial Signature Required – If a Commercial Signature Account Preference is enabled with UPS, a commercial signature will be required on commercial U.S. domestic shipments. More details are available in section 2.4 of the readme file.
- Peak Surcharges – A UPS Peak Surcharge rate will be charged during peak shipping times in 2018. Peak surcharge files will be downloaded automatically when UPS makes available the peak surcharge dates and rates.
- SurePost Label – The SurePost label will include “AH” below the weight when Additional Handling is applied to the shipment.
- Paperless Commercial Invoice – UPS paperless commercial invoice has been added for origins and destinations in Turkey.
- Importer ID for Canada – A non-Canadian address can be selected for an Importer when shipping packages to Canada. A non-Canadian address can be selected during shipment processing in the Special Services window via Misc Parameters>Importer ID.
- Country Updates:
 - Kosovo has been added with a country code of XK.
 - A 5-digit numeric postal code is now supported for Tanzania and South Korea
- Proactive Response – Proactive response indicator will be printed on the address label (a black square with a white uppercase P) for U.S. 50 and Puerto Rico destinations with the following services:
 - UPS Next Day Air
 - UPS Next Day Air Early
 - UPS Next Day Air Saver

- Removal of Media Type
 - Phone option for Media type for UPS Returns Exchange and UPS Returns Pack and Collect are no longer available.
 - When processing a UPS shipment, “Phone” is no longer a valid option for:
 - UPS Returns Services/Returns Exchange/Media Type
 - UPS Returns Services/Returns Pack and Collect – check “Send Pre-alert notification to consignee”/Media Type
 - “Phone Number” field has been renamed to “Mobile Number” as this is used with the Media Type “SMS Text”
- UPSLink – The new version of UPSLink is 21.0.9. Dial-up and Phone List options are no longer available with UPSLink as of version 21.0.9.
- Dimensional Weight – The Dimensional Weight file will be automatically downloaded and contain the latest dimensional divisor value for all shipments.
- Hazardous Materials – The most current Chemical Table for shipping dangerous goods has been included in this release. A “More” button has been added to the Hazardous Materials screen in Processing for UPS and non-Ground FEXP shipments. Up to 3 Hazardous Materials can be added for one shipment.

USPS Updates

- APV – Beginning march 22, 2018, Pitney Bowes began applying Automated Postage Verification (APV) adjustments that include Underpay and Overpay shipments. These transactions can be viewed from Processing via Reports>Carrier Reports>USPS>PON Transactions.
 - The All Transactions report has been modified to include APV transactions
 - The new report Postage Adjustments has been added to display the transactions for only APV adjustments.
- USPS MAC Certification – Xpress USPS Manifest Mailing system is MAC T certified with USPS.

FXO Updates

FXO Discounted Rates – If a FedEx Online account is eligible for discounts, the base charge will include the discount.

Resolutions

Escalation #	Description
ASCENT-5930	Misc Parameter for UPS SurePost APO doesn't have a description box.
ASCENT-5939	Form 2976a defaults the "Treatment if undeliverable" field to "Return to sender".
ASCENT-5991	Customer without UPS getting a crash while doing shipments with CL1 or SpeedDee.
ASCENT-5999	Rates are wrong in ssf and manifest for 4W service after closing the day.
ASCENT-6008	Few special services not updated for Additional Carriers (drop ships) like POS1 and POM1, etc.
ASCENT-6052	IMpb tracking number fails for Electronic Return Receipt while doing manual shipments.
ASCENT-6112	Rating failed when switching from POM to PON.
ASCENT-6187	POS SSF file position 84-92 showing incorrect for IMpb preprinted labels.
ASCENT-6196	PON Shipping API – Refunds not being processed.
ASCENT-6359	"Obey default weight" now enabled for new installations; other improvements.
ASCENT-6476	E-Track not retrieving tracking information.
ASCENT-6492	FXO Multi-pak Document Label lacks tracking number.